

23 Stradbroke Road, Southwold, Suffolk, IP18 6LQ

Terms and Conditions of Booking

Party Number

The maximum number of people allowed is six. An exception may be made in the case of small babies sleeping in cots.

Smoking

Smoking is not permitted in the property.

Pets

No pets or other animals allowed.

The Owners reserve the right to terminate the hire without notice and without refund for any breaches of these conditions.

Payment

Deposit

A deposit of 20% of the hire amount is to be sent with the booking form within 7 days of receipt.

Balance

The balance of the hire will be due for payment 8 weeks prior to the commencement date of the hire period.

The Owners reserve the right to cancel if the full payment has not been made less than 21 days before the commencement date of the hire period.

In cases of cancellation, the deposit not refundable.

Cancellation

Should the holiday be cancelled, efforts will be made to re-let the property, but, if this is not possible, the Hirer will be liable for the full cost of the holiday.

If it is possible to re-let the property your deposit will be refunded less an administration fee of £30.00.

It is recommended that you take out suitable holiday insurance.

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Arrival

The property will be available from 3 pm on the first day of your holiday. The arrangements for access to the property will be advised once the full cost of the hire has been received.

Departure

The property must be vacated by 10 am on the day of departure and must be left in a CLEAN condition.

The property will be inspected thoroughly between lets. Particular attention being given to the kitchen, bathroom and outside WC.

If the property is not properly cleaned the Owners reserve the right to charge the Hirer for any cleaning costs incurred.

Security of the property

Windows and doors must be kept securely closed and locked at all times when you are not in the property.

Breakages and Damage

Please contact Sally Brown (01502 585023) to report any breakages and damage which occur during your holiday.

All damages and breakages are the legal responsibility of the Hirer, and their cost shall be refundable to the Owners on demand. However, minor damage and breakages will not normally be charged but we do reserve the right to charge for extra cleaning, breakage or damage and may refuse future bookings.

Appliances

These are not guaranteed in the event of breakdown but every effort will be made to remedy faults as quickly as possible.

Heating

There are electric storage heaters in all the main rooms. The lounge is equipped with gas fire for additional or background heat as required.

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Linen

Duvets and pillows are provided together with all bed linen i.e. duvet covers, pillowcases and sheets. Please supply mattress protection, as appropriate, for small children.

Towels are NOT provided.

DISCLAIMER

The Owners do not accept any liability for loss, damage, injury or accident, which the Hirer or any of their party may incur or experience. Neither can the Owners accept liability for any disruption or inconvenience which might affect your holiday.

Before signing this agreement the Hirer should carefully read the Terms and Conditions of Booking as set out above.

Signature :

Name :

Date